

Noticeboards

Cork Surface: 12 months warranty
Felt Surface: 12 months warranty
Frontrunner: 24 months warranty
Special Fabrics: 12 months warranty
Krommenie: 10 year warranty

This warranty is limited to the actual board.

Our Noticeboards are manufactured in a wide variety of surfaces. The surface durability often comes down to the price paid.

This warranty is limited to the actual pinnable surface of the board. The warranty provides that the manufacturer will replace the defective product and supply a new item of the same size in return. The product will be supplied to the supplier where you originally purchased the product.

The warranty applies to Noticeboards which are used under 'general office conditions' only. Extreme temperatures (40+ degrees Celsius) and high humidity environments (over 90%) are not covered.

What is not covered by this warranty

The warranty does not apply to:

- Damage caused by accident, abuse or misuse, that may arise from handling and installation e.g. scratches, dents or 'bubbling' of the surface.
- The manufacturer (Visionchart) nor any affiliate shall be liable for any special, incidental or consequential damages caused by the use or misuse, or inability to use the product.
- The frame

Making a Warranty Claim and returning a product

In proceeding with your warranty claim you or your supplier must obtain a RAN (Return Authorisation Number) from our office. This RAN must be attached to the goods when returned to your supplier. The RAN must also specifically mention the purchase date, so please keep a copy of your invoice. This is your warranty validation record.

New boards supplied under this RAN will be delivered to the supplier where you purchased the product. It is your responsibility to organise delivery from this point.