

Notice Cases

Our TX Notice Cases are supplied with a 12-month workmanship guarantee.

Our Noticeboards are manufactured in a wide variety of surfaces. The surface durability often comes down to the price paid.

This warranty is limited to the actual pinable surface of the board. The warranty provides that the manufacturer will replace the defective product and supply a new item of the same size in return.

Care Instructions

The Notice Case requires very little ongoing care. The most likely cause for maintenance will be the Perspex door becoming scratched. If the scratch is not very deep it can be polished out using wet & dry sandpaper in conjunction with a rubbing compound (found at Auto stores Eg Meguiars liquid wax). Parts of the case, including the background could be sprayed with silicon, e.g. 3M, which would further protect the surface against water.

What is Covered

- The warranty applies to Noticeboards which are used under 'general office conditions' only
- Any manufacturing defects associated with the aluminum frame
- The internal hinge
- Lock and key mechanism
- Pinboard surface
- Damages to the case whilst in transit (only to original destination provided at time of order)

What is not covered by this warranty

Each case is manufactured with an internal rubber gasket which is intended to keep water out of the case. In most practical situations, water will not enter the case, however ... the warranty does not apply expressly if some water does inadvertently enter the case. The warranty does not apply to:

- Damage caused by accident, abuse or misuse, that may arise from handling and installation e.g. scratches, dents or 'bubbling' of the surface.
- The manufacturer (Visionchart) nor any affiliate shall be liable for any special, incidental or consequential damages cause by the use or misuse, or inability to use the product.
- The Frame
- Any on forwarding/transporting of the product after first point of drop off.
- Extreme temperatures (40+ degrees Celsius) and high humidity environments (over 90%)

Making a Warranty Claim and Returning a Product

In proceeding with your warranty claim you or your supplier must obtain a RAN (Return Authorisation Number) from our office. This RAN must be attached to the goods when returned to your supplier. The RAN must also specifically mention the purchase date, so please keep a copy of your invoice. This is your warranty validation record.

New boards supplied under this RAN will be delivered to the supplier where you purchased the product. It is your responsibility to organise delivery from this point.