

## Krommenie Pinboards

Our Krommenie are supplied with an exceptional 10-year surface warranty.

### Care Instructions

This warranty is limited to the actual board.

Krommenie is sometimes also referred to as 'Bulletin Board'. It is manufactured from a rubber composition and is extremely durable. The feature of this material is the ability for the pin holes to 'close' and not show over time. It is suitable as well for outside use.

### What is not covered by this warranty

The warranty does not apply to:

- Damage caused by accident, abuse or misuse, that may arise from installation... such as scratches, tears, dents or 'bubbling' of the surface which may have been caused during handling and installation.
- Krommenie boards colour may fade with age, particularly if they are in direct sunlight.
- They should not be cleaned by the use of scouring creams, powders, pads, acids, industrial thinners, gum or paint removers etc. Such items may strip or impair the surface. T
- he warranty does not apply to the frame.
- The manufacturer (Visionchart) nor any affiliate, shall be liable for any special, incidental or consequential damages cause by the use or misuse, or inability to use the product.

### Making a Warranty Claim and returning a product

In proceeding with your warranty claim you or your supplier must obtain a RAN (Return Authorisation Number) from our office. This RAN must be attached to the goods when returned to your supplier. The RAN must also specifically mention the purchase date, so please keep a copy of your invoice. This is your warranty validation record.

New boards supplied under this RAN will be delivered to the supplier where you purchased the product. It is your responsibility to organise delivery from this point.